

The Hope Clinic of Ross County is serviced completely by a volunteer staff. This is a totally free healthcare service and as such you are expected to pay nothing monetary or otherwise. We believe every person is made in the image of our creator God, one no more precious than the other in His eyes. Our dedicated time of service to you today is an expression of our love to Him for paying the ultimate price of death on the cross for each of us, and you, that we may enter into a relationship with Him and have life everlasting.

It is our earnest desire to address your healthcare needs to the absolute best of our ability to the extent our resources will allow. A multidisciplinary approach to patient care involves evaluating and treating the complete person not simply physically, but emotionally, mentally, socially and spiritually. It is important for you, the patient, to understand that the human body as our omniscient creator God designed it, cannot be adequately addressed, with respect to any illness or disease process, without considering it in its entirety. We would be remiss in our care for you without considering and treating you as a complete person. We consider it a privilege to partner with you in establishing a well-rounded, multidisciplinary plan to address your healthcare needs.

Patient Rights

The Hope Clinic of Ross County has adopted the following statement of patient rights. This list shall include but is not limited to the following that the patient can expect:

- To be treated with respect, courteously, with consideration and in a safe environment.
- To become informed of his or her rights as a patient in advance of, or when discontinuing the provision of care. The patient may appoint a representative to receive this information should he or she so desire.
- To become informed of the free gift of salvation from sins past, present and future by Jesus Christ dying on the cross for all of us.
- To be offered prayer and or spiritual encouragement. The acceptance of the free medical services of the Hope Clinic does not obligate the patient or significant other to accept prayer or spiritual encouragement.
- To receive quality care regardless of age, sex, race, religion, disability, sexual orientation, diagnosis, educational or cultural background.
- To actively participate in the development and implementation of his or her plan of care (physical, spiritual, emotional, mental and social aspect), and actively participate in the decision making process, including the right to refuse care.
- To have his or her personal privacy maintained at all times
- To have confidential treatment of all communications and records pertaining to his or her care.
- To be free of all forms of abuse, harassment and coercion.
- To be free of seclusion or restraints not medically necessary
- To be informed of outcomes of care, including potential outcomes.
- To receive information regarding his or her care (diagnosis, treatment plans, risks benefits and alternatives, and prognosis) in a manner that he or she can understand. This includes ones spiritual and physical disease process for the temporal and eternal.

The care a patient receives depends partially on him/herself and is a partnership with his or her caregivers in the spirit of mutual trust and respect. Therefore, the patient and/or his or her representative will be responsible for the following:

- To provide accurate and complete information concerning his or her present complaints, past illnesses, hospitalizations, medications, insurance and financial status, and other matters relating to his or her health.
- To make it known whether he or she does or does not clearly comprehend the course of his or her medical/spiritual care and treatment plan and what is expected of him or her.
- To review and comprehend the clinic policies on patient's rights and responsibilities.
- To ask for clarification if he or she does not comprehend any policy, form, question, procedure, diagnosis, treatment, prognosis or recommendation.
- To accept the consequences upon volitional refusal to follow the recommendation of the physician, or his designate, either through actions of omission or commission.
- To be considerate and respectful of the Hope Clinic Staff and property
- To recognize the impact that one's lifestyle may have on their personal health and accept the consequences for the outcomes if you do not follow the care, service, or treatment plans.

Whenever the terms health, health care, care plan, patient care, treatment, or treatment plan are used it refers not only to one's physical well-being, needs and disease process; but also one's spiritual well-being, needs and disease process.

Definitions:

Volitional: The act or an instance of making an conscious choice or decision.

Omniscient: Having total, complete or unlimited knowledge, awareness or understanding, perceiving all things, infinitely wise.

Omission: something omitted, left out or neglected, failing to act

Commission: An authoritative order, the act of committing.

PATIENT SIGNATURE _____